

Suffolk County Department of Fire, Rescue, and Emergency Services



INETVIEWER ACCESS - PLEASE CLICK ON SIGNATURE ON THE BOTTOM WHICH WILL PROMPT TO SAVE FILE -THEN EMAIL TO FRESPAGING@SUFFOLKCOUNTYNY.GOV

Notice: Suffolk County Department of Fire, Rescue, and Emergency Services (SCFRES) makes no express or implied warranties of performance, delivery, or content of messages sent through I/Netviewer. This service is provided as a supplemental notification to the standard tone and voice dispatch and, as such, is to be considered a courtesy. SCFRES is under no obligation to provide this service. Additionally, SCFRES is not responsible for messages that are lost or significantly delayed due to transmission via the Internet. SCFRES will make every good faith effort to keep this service operational. It may become necessary to perform maintenance, effectively shutting off the service. No notice will be provided for outages related or unrelated to maintenance. SCFRES is not responsible for the costs associated with message delivery, including but not limited to the cost of network equipment, printers and associated supplies, or the implementation costs you may incur.

DATE:	DEPARTMENT/AGENCY:	BASE STATION ID:	CONTACT NUMBER:
TECHNICAL CONTACT NAME:	PHONE NUMBER:	E-MAIL ADDRESS:	

INETVIEWER ACCESS

In order to participate, receive I/netviewer credentials and access, a department must agree that this access be limited to official use only, and only from the dispatch center. Netviewer access will allow the department to view realtime information and updates on all of the department's FRES assigned CAD events. Further, the department will receive updates and have the ability to message with an alarm company releveant to an active event that was initially processed through FRES. Information available and viewable through i/Netviewer includes event comments which may contain HIPAA protected information. The department is responsible to safeguard this information at all times.

Agencies found to be accessing i/Netviewer from other than registered, official, locations or IP addresses and/or utilizing the viewer for other than its intended purposes will have their access revoked by FRES

Agencies must provide a public facing IP address for the Dispatch PCs in order to access the I/Netviewer.

IP ADDRESS:

Print name and title of person completing form

Signature

Date

Print Chief of Department

Signature

Date

Print SCFRES Employee

Signature

Date